

## **Important Information About Increased Natural Gas Costs**

Natural gas costs have been significantly higher this winter compared to last year. Colder temperatures across much of the country have increased demand for natural gas, contributing to higher market prices and overall usage.

In addition, this past fall a Canadian-owned pipeline company implemented a 123% increase in transportation rates, substantially raising the cost to deliver natural gas. This transmission pipeline serves parts of Tennessee, Virginia, and North Carolina and has directly affected all customers in these areas, including Hawkins County Gas Utility District.

Hawkins County Gas Utility District, along with many other utilities, is working with federal representatives and the Federal Energy Regulatory Commission to address this significant and burdensome rate increase affecting customers.

We understand that rising energy costs place added strain on households and businesses. As your utility provider, we remain committed to delivering safe, reliable natural gas service at the lowest possible cost while continuing to advocate on behalf of our customers.