

## PROPANE CUSTOMER INFORMATION & RATE SHEET

**Due to current supply shortage of LP tanks, new tank sets are subject to our availability of LP tanks. We will make every effort to accommodate new tank sets, however, there could be long delays due to the shortage of LP tanks.**

<u>Tank Size</u>	<u>Tank Rent</u>	<u>Tank Set &amp; Install</u>	<u>Price</u>
250-gallon	\$ 4.00 per month	\$ 75.00	\$ 2.49 per gallon
500-gallon	\$ 6.00 per month	\$ 75.00	\$ 2.43 per gallon
1000-gallon	\$ 11.00 per month	\$ 75.00	\$ 2.40 per gallon
Commercial (does not include 7% sales tax)			\$ 2.20 per gallon
Public Authority, Industrial, Agriculture			\$ 2.13 per gallon
Motor Fuel (with tax sticker)			\$ 2.53 per gallon
Motor Fuel (without tax sticker)			\$ 2.75 per gallon
Motor Fuel Government Authority (with Federal tax only)			\$ 2.18 per gallon
100# Cylinder or less			\$ 2.75 per gallon
20# Cylinder			\$ 15.00 per tank

**Tank Set & Install Includes:** Set tank, regulator(s), up to 20 feet of service line from tank to the outside structure of the home, equipment check and normal start-up.

**Additional Service Line:** Will be billed to customer at \$3.00 per foot.

**Tank Rent:** The first year is due with initial set-up and billed annually thereafter.

**Tank Distance:** 500-gallon tank or less – minimum of 10 feet from the structure  
501-gallon tank and over – minimum of 25 feet from the structure

**Tank Location:** The tank location and accessibility must be approved by Hawkins County Gas.

**Deposit:** A Deposit equal to the first fill is required at the current rates for the following reasons:

- Customer is not the property owner.
- Customer owns the tank and is contracted a year at a time.
- If disconnected due to non-payment more than 3 times in a 12-month period.

**Automatic Delivery Service:**

- Begins in September and ends in April of each year with the exception of summer usage.
- Deliveries are usually made every 6 to 8 weeks.
- Watch your tank gauge. If it falls to 20% or below, call and report it to our office.
- If the tank is out of gas due to the customer's fault a minimum \$50.00 Trip Charge will be charged.
- Deliveries will not be made to Past Due accounts.
- Past Due accounts are subject to disconnection and a \$50.00 Reconnect Fee.
- Pay ahead to build a credit on your account. Ask for details.
- **ALL TANKS ARE FILLED TO 80% CAPACITY AT EACH DELIVERY – NO PARTIAL FILLS**

Hawkins County Gas is not responsible for any gas loss due to leaks after a period of 90 days following installation, nor for any loss caused by the customer or any other party.

**Tank Pick-up:** When service is discontinued because of non-payment or at the customer's request, the tank will be picked-up. A Pick-up Fee of \$75.00 will apply. The amount of gas in tank will be refunded and any full months of unused tank rent after the initial twelve (12) months, less the Pick-up Fee.

**These policies and prices are subject to change without notice.**

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